

Mr & Mrs C Neil-Smith

Highgrove House Residential Care Home



Are services

| | |
|-------------|----------------------|
| Safe? | Requires improvement |
| Effective? | Good |
| Caring? | Good |
| Responsive? | Good |
| Well-led? | Good |

The table lists five service categories with their corresponding ratings: Safe? (Requires improvement), Effective? (Good), Caring? (Good), Responsive? (Good), and Well-led? (Good).

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-112010676>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder